Terms and Conditions Supplement in connection with Corona Virus (COVID-19):
Dear Traveller/s,
FIT No :

In accordance with travel restrictions imposed by government advisories worldwide and as the COVID-19 pandemic continues to affect nations and people all over the world, we are giving the flexibility to the travelers to reschedule their Tours and the payments done towards the trip will be available in form of Credit Shell Certificate .

## Terms & Conditions are as follows:

- 1. These terms are in addition to regular Terms & Conditions and applicable to all Travellers mentioned in the FIT Form only if Traveller/s is affected by COVID-19
- 2. All tests required for COVID-19 report is responsibility of travellers. Travellers will be considered for reschedule of Tour if he is tested Positive for Covid-19 within 17 days prior to Departure date
- 3. Travellers must provide Covid-19 Positive Certificate within 2 days of test conducted
- 4. Due to the COVID-19, airlines have updated their policies for cancellation fees and date change fees which travellers will require to pay
- 5. AS per guidelines and advisories from various Governments, Covid Test Negative RT-PCR test report of all travellers are necessary for Travel . The Government Guidelines and advisories changes from time to time and Travellers must be adere to it. Normally, the RT-PCR report should have been done within 2 days of arriving Airport or any other entry point which may defers from Stae to State and Country to Country. It is travellers responsibility to ensure Negative RT-PCR test report before departure.
- 6. Travellers should carry Mobile Phone and download mobile application related to Covid/Corona as per requirement of visiting states within India and Internationally. Aarogya Setu Application is compulsory to be part of your mobile in India as of now.
- 7. Health and Medical element: The traveller/s who suffered from COVID-19 for which they have taken medical treatment and/or have gone into checkup and/or hispitalisation shall join the tour at their own risk
- 8. In case of any health emergency or health related issues while touring / on -tour / during tour, the travellers shall be solely responsible for it and to make their own arrangements on the tour towards medical assistance and all other expenses. No refund is applicable in such cases.
- 9. Reschedule and Refund policy for COVID Positive Travellers and their co-travellers

## 9A. RESCHEDULE OF TOUR

- Tour will not be rescheduled once boarding pass is issued
- If travellers request to reschedule tour due to Covid-19, Company will issue Credit Shell Certificate after deducting Administrative, Air & other actual cancellation charges
- Credit shell certificate will not be encashable and usable only against future tour on same sector
- No interest is payable on amount lying in Credit Shell Certificate
- Airlines & other suppliers Terms & Conditions are applicable while travelling in future
- Reschedule period and dates are subject to terms & conditions of Airlines/ suppliers

 Traveller will require to pay for the difference in tour cost; if the Tour Cost is less than Credit Shell Certificate then balance amount in Credit Shell Certificate can be utised in next tour. Travellers are responsible for any airline/other suppliers penalties imposed due to trip changes and/or cancellations.

## REFUND

 If Travellers request to Cancel the Tour, the Refund will be processed in form of Cheque / bank transfer after deducting, the regular Cancellation Charges as per terms & conditions plus additional cost of Airline, Hotel etc if any.